

# EDGENTUS WEBINAR SERIES

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## COURSE SUMMARY

### **Course Title: Winning Medi-Cal Fair Hearings**

This 2-hour course covers the fair hearing process for long-term care Medi-Cal. The entire fair hearing process is discussed, including how to request a fair hearing, representing an applicant at fair hearing and proper uses of a fair hearing. This course will help the student understand the difference between a substance denial and a process denial. This course will provide winning strategies for overcoming wrongful determinations.

### **Learning Objectives:**

Through this course you will learn:

- What is a Medi-Cal fair hearing.
- When is it appropriate to request a Medi-Cal fair hearing.
- Different uses of a Medi-Cal fair hearing.
- Who can represent an applicant/recipient at a Medi-Cal fair hearing.
- What is an improper denial and the difference between a substance denial and a process denial.
- Most common types of process denials.
- Advocacy strategies at fair hearing.
- How to overcome a negative ruling at fair hearing.

**Location:** Online Webinar (Zoom Webinar Platform)

**Hours:** 2

**Date:** October 7, 2020

**Time:** 10:00 am PT – 12:00 pm PT

**Presenters:** Michael Anthony, JD

**Level:** Introductory/Basic

**Prerequisites:** None (Introduction to Medi-Cal Planning is recommended but not required.)

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## **COURSE OUTLINE**

### **Winning Medi-Cal Fair Hearings**

Date: October 7, 2020      Time: 10:00 am PT – 12:00 pm PT

- I. What is a Medi-Cal fair hearing?
  - a. Uses of a Medi-Cal fair hearing
    - i. Overcome wrongful determination
    - ii. Error Correction for CSRA or MMMNA calculations
    - iii. Increase CSRA or Spousal Allowance
  - b. Timing to Request a fair hearing
- II. Representation at Fair Hearing
  - a. Authorized Representative
  - b. Counsel
- III. Fair hearing format
  - a. In-person v. Telephone
  - b. Hearing procedure rules
- IV. Substance Fair Hearing v. Process Fair Hearing
- V. Common reasons a fair hearing are needed
  - a. Failing to provide documentation in time
  - b. Caseworker error in determining eligibility
- VI. Tips for Winning Fair Hearings
- VII. How to appeal an adverse fair hearing ruling